



CUSTOMER-SIDE TRANSFORMATION ASSURANCE

Independent Assurance for ERP and Enterprise Transformation

Unbiased, third-party evaluation of major ERP, technology, and business transformation initiatives - helping leaders see risks, trade-offs, dependencies, and decision implications before they become expensive commitments.

What it means

Cornerstone acts as a confidence layer for executives, sponsors, and architecture leaders - independent from the implementation partner and focused on protecting business outcomes.

Key Characteristics

Objective Oversight Separate from vendor, SI, and delivery teams.	Proactive Risk Management Spot risks before they derail the program.
Architecture-Led Advisory Assess business, data, application, security, and technology fit.	Executive Decision Support Clarify options, trade-offs, risks, and recommendations.
Governance Confidence Test decision rights, escalation, standards, and accountability.	Customer-Side Independence Protect customer outcomes, not vendor assumptions.

Why Organizations Need It

Bias Reduction Bring a neutral view when teams are too close.	Executive Confidence Give sponsors more than project status reporting.
Vendor and SI Accountability Validate assumptions, designs, deliverables, and commitments.	Value Protection Keep transformation connected to business outcomes.

What Cornerstone Supports

Business Alignment	Enterprise Architecture	ERP Readiness	Architecture Governance
Operating Model Impact	Vendor / SI Assumptions	Data & Integration Risk	Security & Controls
Scope & Roadmap	Executive Decisions	Readiness Gaps	Value Realization

Cornerstone's Role

We do not replace your implementation partner. We help the customer get better decisions, clearer accountability, and stronger outcomes from the full implementation ecosystem.